

EMERGENCY SERVICES

Meet McLaren

In an emergency, seconds matter. At McLaren Greater Lansing, we know that prompt evaluation and treatment can make all of the difference in a patient's quality of life and experience. Whether the patient is experiencing a stroke, trauma, or a cardiac episode, you can be rest assured that your patient is going to receive quality emergency care at McLaren.

If your patient is experiencing a medical emergency in the office, be sure to direct admit and send them to the hospital immediately. If your patient is having a medical emergency at home, it is essential that they call 911 and receive EMS help quickly. When emergency service providers arrive on our campus, they can park in a temperature-controlled ambulance garage for quick access to the emergency department. This ensures patients are transported quickly, comfortably, and most importantly, safely into the emergency department for immediate care.



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**American Heart Association
American Stroke Association
CERTIFICATION**
Meets standards for
Primary Stroke Center



GREATER LANSING

mclaren.org/careconnect

Stroke Services

McLaren Greater Lansing offers a telemedicine service that provides patients with in-house stroke care and 24/7 access to highly specialized interventional neurologists who provide advanced therapies for patients with strokes and aneurysms. Interventional neurologists utilize a telemedicine “robot” to provide consultative services within minutes of notification by onsite emergency and in house physicians. The TeleStroke System allows the interventional neurologist to review CT Scan images, review clinical therapies such as clot removal, and discuss best options for the patient with onsite physicians and the patient's family.

The two main types of strokes are ischemic and hemorrhagic. At McLaren Greater Lansing, we treat ischemic strokes. For some patients this includes thrombolytic (clot-busting) therapy administration and post-treatment care. Patients receiving thrombolytic therapy and those not eligible for thrombolytic therapy or thrombectomy stay at McLaren Greater Lansing. Hemorrhagic strokes and patients eligible for mechanical thrombectomy are transferred to a higher level of care where they may receive neuro-interventional or neurosurgical services.

AT MCLAREN GREATER LANSING WE TREAT ALL ISCHEMIC STROKES



McLaren Greater Lansing Offers:

- A dedicated unit just for stroke patients.
- An educated, multidisciplinary team of physicians, stroke-certified nurses, physical and occupational therapists.
- Emergency Department team prepared to treat stroke patients immediately on arrival at the hospital, with thrombolytic (clot-busting) therapy.
- Stroke alert process for rapidly triaging patients with signs and symptoms of stroke.
- Radiology staff ready to carry out emergency tests to determine type and location of stroke.
- Neurosurgeons on-call.
- Dedicated Stroke Center, medical director, and stroke nurse clinical coordinator.
- Neurological services are provided by MSU neurology program. Neurology coverage is provided 24/7/365.
- ICU and stroke unit are staffed with neuro-trained registered nurses able to provide specialized care to stroke patients.
- McLaren neuro-interventionalists are board certified by the United Council of Neurologic Sub-specialties for Interventional Neurology. They are also board certified in stroke, neurology and neurocritical care.
- A Joint Commission certified Primary Stroke Center.

Trauma Services

McLaren's trauma center is available to ensure the best possible outcomes with a life-threatening or otherwise time-sensitive emergency arises.

- Trauma activation criteria in place to provide safe and efficient provision of care to all trauma patients including: gun shot wounds, motor vehicle collision, falls, penetrating injuries, etc.
- Provide prompt assessment, resuscitation, surgical intervention, intensive care, and stabilization of injured patients.
- 24-hour immediate coverage by emergency medicine physicians, radiology, and critical care.
- Prompt availability of trauma surgeons, orthopedic surgeons, anesthesiologists, neurologists, intensivists, and hospitalists.
- ICU and Trauma Unit staffed with trained registered nurses to provide specialized care to injured patients.
- Transfer agreements in place for patients requiring comprehensive care at a Level I or II trauma center after stabilization.

QUICKER DIAGNOSES
FASTER CARE
BETTER OUTCOMES



Level III Trauma Center

McLaren Greater Lansing offers 24-hour immediate coverage by board-certified emergency medicine physicians and the prompt availability of general surgeons and anesthesiologists. We have developed transfer agreements for patients requiring more comprehensive care at a Level I or Level II trauma center.

We also offer continued education of the nursing and allied health personnel or the trauma team. We continue to be involved with prevention efforts and have an active outreach program for our referring communities.

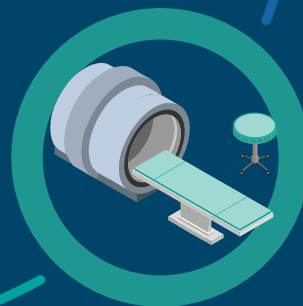
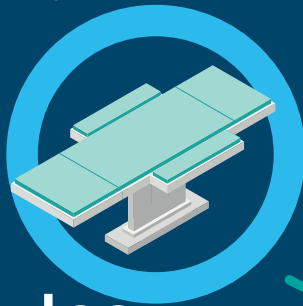
Want to learn more about our emergency services?
Visit mclaren.org/LansingER

73 minutes

2023 median transfer time from door to door² (patients with STEMI)

65 minutes

2023 median time to immediate PCI¹ (Patient with STEMI)



104 minutes

2023 median time to immediate PCI¹ (transfer patients³ with STEMI)

95%

2023 average PCI¹ within 90 minutes (patients with STEMI)

Cardiology Services

Our Cardiac Catheterization Lab is under the direction of expert physicians in these procedures. The entire McLaren health care team, including our expert physicians, bring years of life-saving experience to our patients. We offer many procedures that can be done in emergent cases.

- Percutaneous coronary and peripheral vascular interventions, including angioplasties and stents
- Gastrointestinal bleeding embolization
- Dissolution of pulmonary and peripheral blood clots.